



Sage (UK) Ltd
Mid Market Division
Enterprise Business Unit

Sage 1000 Suite
Roadmap

July 2009

At Sage we understand that investing in business systems is not just investing in IT or technology, it is in investing in your business, your people and ultimately your customers and the service you offer to them. So we know that when making an investment you want to know that it's the right one.

This document intends to let you know a little bit more about both Sage and Sage 1000 and see the developments that we are investing in to bring more benefits to your business and your customers.



About Sage

Sage is a leader in business software and services. Established in Newcastle, we've been around for over 27 years and help more than 780,000 businesses in the UK.

From our CEO calling a different customer every day to our Circle of Excellence Programme, which rewards and celebrates the outstanding service our customers receive from Business Partners, we live and breathe our customers' businesses.

About the Sage Mid Market Enterprise Business

Sage's Mid-Market Division is focused on providing software and services to larger businesses or those companies with more complex business requirements. Part of Sage's Mid-Market Division, our dedicated Enterprise Business has deep insight and expertise in customisable ERP, CRM, HR, Payroll and Business Intelligence solutions that benefit thousands of customers across the UK.

Our 180-strong team was born from the best of Sage's talent in understanding the complex requirements of larger businesses. The maturity of our unique ecosystem provides our Enterprise Business with an unrivalled operational efficiency that benefits thousands of customers through scale, local support and expert consultancy.

The strength and reach of our channel and the expertise and counsel of our 100-strong Business Partners network is unmatched. Many of our 900 independent and dedicated Developers specialise solely in enterprise-wide business management solutions. Together with an independent 300-strong user network and hundreds of trainers, consultants and independent software vendors across the country, we work closely with our customers to help them quickly and effectively benefit from their investments.

Our passion for helping our customers to succeed means that on the phone, in person or at the table with our local Business Partners, Sage's Enterprise Business connects with customers at every touch point, from planning and research to installation, training, evaluation and ongoing support.

Sage's Enterprise Business leads the way with its commitment to customer intimacy and dedication to delivering an extraordinary customer experience.



About the Sage 1000 Suite

Developed in the UK for large UK businesses, Sage 1000's suite of ERP, CRM, HR, Payroll and Business Intelligence products work together or stand alone to give thousands of customers the freedom to choose and the flexibility to customise the capabilities they need.

Sage 1000's ERP heritage and CRM leadership give customers deep functionality and broad capabilities that add value to their business today and can evolve with their strategy over time. Award-winning Sage CRM and SalesLogix are highly customisable business-wide CRM solutions that boast unique industry-leading design features and advanced functionality.

Unlike many Enterprise software providers that have scaled down and standardised to penetrate the mid-market, Sage's dedicated ERP solutions were developed for the UK mid-market from day one. Our unrivalled heritage, deep insight and expertise have resulted in the industries most reliable and accurate ERP solutions that are also the fastest and easiest to install.

Businesses need to know that their ERP investment performs today and over time. Sage is committed to future-proofing customers' investments as their strategy and our software evolve. This means that Sage Line 500 and Sage 1000 customers will benefit from even broader capabilities as our Sage 1000 Suite of ERP, CRM, HR, Payroll and Business Intelligence products continue to grow.

Line 500 has been the ERP cornerstone of Sage's Enterprise portfolio and will continue to be so well into the future. The industry's fastest and easiest ERP solution to install, it offers unrivalled reliability and accuracy to more than 2,500 businesses across the country. Ease of usability, powerful reporting and flexible integration with other business software solutions underpin our Sage 1000 and Sage Line 500 ERP products. With the specialist sector expertise and broad international capabilities of Sage's ecosystem, Sage Line 500 and Sage 1000 can scale seamlessly to break down departmental and geographical silos, integrate processes and address more complex business requirements in the short and long term.

July 2010 marks the launch of Sage 1000 version 3.0 which brings together the powerful Line 500 ERP with the strong usability of the existing Sage 1000 product. Together with a choice of CRM product, improved user interface and user experience as well as a new report offering and deeper integration with other Sage products and third party solutions the NEW Sage 1000 v 3 will be unrivalled in the market.



Sage 1000 Roadmap Diagram

